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Kim Giovanni, Business Manager, 815.385.6916
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November 8, 2013

Raman Rayes Rayes Boiler 8252 N. Christina Skokie, IL 60076

Dear Raman,

I want to take this opportunity to thank you and your staff for providing excellent service to Johnsburg School District 12. I have dealt with several other boiler and welding shops over the years and I can say that I sleep much better at night knowing that we can count on you to take care of our boiler and welding needs. You have had great response time, reliability and communication, especially in emergency situations. You and your staff have the best knowledge of boilers and the welding trade that I have experienced.

I would also like to commend your staff for being polite and well-mannered which is paramount working in a school environment. I appreciate the professionalism and expertise of your company and I hope to continue our relationship for a long time to come.

Sincerely,

Tom Schwartz

Maintenance Supervisor