

**MARK SIGNA**

1302 W. ROSEMONT AVE.  
CHICAGO, IL 60660

**JUNE 1, 2006**

**To: Mr. Andre Rayes  
North Shore Boilers**

**From: The Rosemont Building**

**RE: Our new Rayes Fire Tube Boiler**

**Dear Mr. Rayes,**

**It has been six months since the installation of our new Rayes Fire Tube Boiler.**

**I just wanted to thank you and your employees for the excellent job that everyone did during the change over from our old boiler, to the new boiler system.**

**The installation was terrific and unbelievably smooth for the middle of winter. We had no tenant complaints during this process.**

**The boiler worked fabulous all winter long, and we are amazed at the fuel savings that we have had over the last several months.**

**The gas company came out to check the meter, and accused us of steeling gas because our usage has been less than half of previous heating seasons.**

**Now that we are out of the heating season, we are looking forward to the savings that our new side arm heater hot water system will provide. This system has been providing all the hot water our 18 unit building needs with out ever running out.**

**We would like to thank you again, and we definitely recommend that any one who has an apartment building, and wants to cut their heating bills install a new Rayes Fire Tube Boiler. This has been the best improvement that we have made to our building.**

**We look forward to working with you again in the future.**

**Congratulations, and continued success with this unbelievable boiler design.**

**If you ever wish to show the boiler, or hot water system, don't hesitate to call us.**

**Thank You,**

**Mark Signa**