



**MAC PROPERTY MANAGEMENT**

**Business Operations Department**

Village Center  
1515 E. Hyde Park Boulevard  
Chicago, Illinois, 60615  
Office Phone – 773 / 347-3449  
Office Fax – 773 / 324-7355

June 15, 2010

Mr. Raman Rayes,

I wanted to express my complete satisfaction with the Rayes Boilers I have installed in several of my buildings. I have had nothing but success and savings since purchasing them. As you know, most of my 85 properties in Hyde Park are almost century old 3 story walk up buildings that have very narrow service walks and doors. Your boiler design allows the delivery of the boiler as one piece in a 36" wide doorway, allowing faster installation time and minimal, if any, removal of doors, frames or walls. Knowing that this boiler is a steel design and not cast-iron, makes this almost unheard of in the industry. The small installed footprint is also a bonus. The boiler takes up less than 20 square feet of floor space.

Since installation of these boilers, I have saved almost 40-50% in natural gas from the previous boilers I had replaced. These boilers replaced two original steel and brick boilers and one cast-iron boiler. As a comparison before purchasing the second boiler from you, I had a sectional cast-iron boiler installed to compare the savings. The Rayes Boiler blew the cast-iron boiler away. I saw very little savings, less than 10% with the new cast-iron boiler on almost identical buildings.

Everyone I have shown these boilers too, including the City of Chicago Boiler Inspector, have been amazed by the small size, simplicity, ease of maintenance and operation. When they see the boiler start up and run for only a few minutes before starting to make steam or hot water, they cannot believe their eyes. I especially like the fact that the boiler uses a three pass system to pull all of the heat energy from the flame before exhausting to the flue. I can almost touch the exhaust pipe without fear of burning my hand by the time the flame is venting.

The fact that I am getting these kinds of savings, not to mention the longevity of a steel boiler versus the shorter lifespan of a sectional cast-iron boiler, makes me confident that I have made the right decision in the purchase of these boilers. I have no doubts when the time comes to replace any of my other boilers that I will be giving you a call for the installation of a Rayes Boiler. I have recommended your boiler system to many of my colleagues in the industry and would recommend them to anyone else.

Thank you very much and I look forward to working with you in the future.

William Colby

MAC Property Management, LLC.

Regional Facilities Director